



ANGGRI ANANDA AGUSTIN SAPUTRA

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Jl. Ir. H. Juanda RT. 033, Simpang tiga sipin Kota Jambi

An Informatics graduate from Amikom University Yogyakarta with a 3.63 GPA. Specialized in IT Support and Server Infrastructure with a strong track record of managing system integrations. Over the past year, successfully overseen IT operations and server infrastructure for the Yamaha Project across the Jambi region. Proficient in server maintenance, network configuration, and technical troubleshooting for both hardware and software. Committed to ensuring system stability and supporting corporate digital transformation through efficient IT solutions.

Education Level:

Universitas AMIKOM Yogyakarta - Jl. Ring Road Utara, Ngringin, Condongcatur, Kec.
Depok, Kabupaten Sleman, Daerah Istimewa Yogyakarta 55281

Sep 2018 - Jan 2024

Bachelor of Informatics, 3.63/4.00

- Successfully organized as the PUBG Tournament Committee.
- Achieved champion at GKM Amikom 2020.
- Successfully created a game in the Final Project using Unity On tesis/skripsi.
- Previously served as a Talent at YouTube TelmID as a Game and Computer Hardware reviewer.
- Active as a Game reviewer.
- Active in Computer Hardware and Overclocking on Overclocker community.
- I have been a committee member for Game Introduction in Indonesia.
- Active in community assistance.
- Proficient in programming languages C/C#, HTML, PHP, and Java.

Work Experiences:

Harjita Corp - jambi, kota jambi, Indonesia

Sep 2026 - Sep 2027

Web Design and Develop

Harjita Corp, located in Jambi, is a trusted company operating in the subsidized housing sales sector. We focus on providing easy, economical, and high-quality homeownership access to support the welfare of the wider community.

- Led the creation, development, and maintenance of the company’s digital platforms to actively support the sales promotion of subsidized housing.
- Improved online visibility through website SEO optimization and a user-friendly layout for the housing catalog.
- Managed regular content updates regarding available subsidized housing units, construction progress, and promotional campaigns for prospective buyers.

Romaju Persona Vendor Candi Argo Joyo project yamaha Indonesia -

May 2025 - Apr 2026

Jl. Metro Pondok Indah Kav.II/BA No. 1 3 14, Daerah Khusus
Ibukota Jakarta 12340

IT SUPPORT

company focused on the development of it product, Soft Skill Management and Telco. Our main product is a corporate software to expand the company and IT Solutions (Software, Hardware Peripherals, Networking, Security System, Telco, etc). Supported by a strong resources as our main pillar, which is supported by professionals that focus their field.

- Providing reliable and responsive IT Support services for Windows Servers, ensuring 24/7 operational continuity and infrastructure security
- Experienced in Windows Server maintenance, including advanced troubleshooting, configuration, and system implementation
- Managing IT operations and server infrastructure specifically for the Yamaha Project system integration in the Jambi region.

Call Service Chat Game

Handling issues related to game top-ups and item sales.

- Resolved customer issues related to game top-ups and digital item transactions with high empathy and professionalism
- Optimized customer handling flows to ensure positive user experiences and efficient problem resolution.

Web Company profil design

- Increasing sales and introducing the company
- Creating an attractive presentation for company introduction.

IT SUPPORT

- Managed and maintained IT infrastructure, including hardware, software, and local network systems
- Collaborated with development teams to implement effective IT solutions and system administration.
- Performed routine hardware/software installation, configuration, and technical repair.

Data Market And Admin

Cafe And Resto

- Searching for and collecting data on coffee preferences of customers.
- Increasing sales of coffee products available at the cafe.
- Determining the best coffee to sell.Inventory Management : Skills in managing stock and reordering supplies. Experienced in maintaining accurate inventory records and generating regular inventory reports to support café operations
- Financial Administration : Ability to handle financial transactions, including processing payments, reconciling cash, and preparing monthly financial reports. Proficient in managing budgets and monitoring expenditures to ensure financial compliance and meet café financial goals.
- Customer Service : Strong communication skills and problem-solving abilities to enhance customer satisfaction. Experienced in addressing customer complaints, providing quick and effective solutions, and creating positive customer experiences to boost customer loyalty
- Schedule Management : Skills in organizing staff schedules, managing shifts, and coordinating absences to ensure smooth café operations. Experienced in creating optimal schedules to meet operational needs and maximize staff productivity

Teacher

Kalananti by Ruangguru is a leading innovation, coding, and robotics education center in Indonesia for children aged 5–15. Accredited by STEM.org, the program focuses on developing digital literacy and 21st-century skills (Creativity, Critical Thinking, Communication, and Collaboration) through a Hybrid Project-Based Learning approach.

- Programming Languages & Platforms: Python, HTML/CSS, JavaScript, Scratch, Roblox Studio, Minecraft: Education Edition.
- Professional Skills: Project-Based Learning, Parent-Teacher Communication, Curriculum Adaptation, Basic IT Troubleshooting.

Organisational Experience:

Member

Understanding and learning about computer issues by solving computer problems.

- Overclocking computer to booster performance.
- solving computer problems.

Amikom Game community - Yogyakarta

Nov 2019 - Oct 2021

Member

The community or organization that oversees gamers within Amikom University Yogyakarta campus

- gamers within Amikom University Yogyakarta campus

Nature lover from Jambi - jambi

Jan 2016 - May 2019

Member

"Love nature and explore it."

Skills, Achievements & Other Experience:

- **Technical Skills:** Windows Server Management , Network Configuration (CCNA Introduction) , IT Infrastructure Maintenance , Hardware & Software Troubleshooting.
- **Programming & Tools:** C/C#, HTML, PHP, Java, SQL , Unity Game Engine , Python, Microsoft Office Suite (Expert)
- **Soft Skills:** Technical Problem Solving , Customer Service Handling , Team Collaboration , Communication.
- **Soft Skills**  (2020): CCNA Routing and Switching: Introduction to Networks
- **Soft Skills**  (2019): IT Essentials
- **Soft Skills**  (2024): Basics of technical support